

The Citizens' Omotenashi (Hospitality) Newsletter

The 12th Edition
Spring Edition

Scan code
to experience
Toyota City's
warm hospitality!

by Carl Taffe



Enrolment into TIA's Japanese Language Classes, Use of the Facility, and the New Guidelines in Light of the Pandemic



TIA had been closed to the general public for most of April and for the duration of May. As a result, the Japanese language program had also been on a hiatus. However, the office has been reopened to the public, as of June 2, 2020, and, as you are no doubt aware, strict measures are being taken to avoid the spread of the new coronavirus at the facility. Here is an outline of the available Japanese language classes that are currently being offered at TIA, and the guidelines that are being implemented in relation to the use of the facilities:

No.	Name of Program (Day & Time)	Level/Status	Duration	Application/Contact (Phone: 0565-33-5931 for TIA)
1	Nihongo dot JP (Sun., 1:30-3:00)	Intermediate/Open	Jul. 5 to Mar. 28	Call TIA to apply, or come on designated date
2	Nihongo Hiroba (Fri. 1:30-3:00 & Sat. 10:00-10:30)	Beginner/Pending	Aug. 28, 29 to Sept.	Call TIA to apply near the designated period

As relates to the use of the facilities and TIA's new guidelines, the basic policy is: **"Do not get infected by the virus, do not spread it, and protect yourself."**

With that in mind, as of Monday, June 2, 2020, we ask all our visitors to kindly adhere to the following guidelines in order to control the spread of the coronavirus:

- Everyone visiting TIA is required to wear a mask, and disinfect their hands when entering and leaving the building.
- Those who turn up without a mask will be required to make one using a basic kit prepared at the entrance of the building, if they want to enter the premises.
- You are required to have a handkerchief on your person.
- The capacity of the meeting rooms and gathering spaces is being reduced to 1/4 the regular number, with individual seating to be placed at least 1 meter apart.
- Avoid direct or indirect contact with other users outside of your family.
- To avoid crowding, parents, or acquaintances, who come to pick up or drop someone off, are being asked to wait outside in the car, or at a different location.
- If you are sick and have a fever of over 37.5 degrees Celsius, please refrain from participating in any of the programs being held at TIA until you've recovered.

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Notice Regarding Consultations, and the Need to Practice Caution in Relation to the COVID-19 (Coronavirus) Pandemic

It cannot be stressed emphatically enough, the need to practice caution during the pandemic, and to adhere to the city's directives to avoid contracting the novel coronavirus, the spread of which continues in Japan, and around many countries across the world. Since Aichi Prefecture declared a state of emergency in April, City Hall has been publicly advising citizens to avoid unnecessary contact, or social gatherings, as well as to strictly follow the necessary protocols to remain safe. Please note the following telephone numbers in case you have any of the concerns indicated below:

- For consultations regarding the coronavirus, call: **0565-34-6052** (advice and counselling offered)
- Regarding those with symptoms like a fever, etc., call: **0565-34-6586**
- Regarding the ¥100,000 cash benefit for residents of Japan, call **0565-34-6974** (payment will be made only to citizens who are registered at City Hall)
- For those who have difficulty paying their rent for municipal housing, call **0565-36-0656**
- Regarding the 3 months extension for renewal of visas: www.tia.toyota.aichi.jp/en/report/the-deadline-for-renewing-visas-has-been-extended/
- For foreigners working in companies and are facing employment issues, contact Hello Work, at: **052-855-3770**
- Regarding the proper disposal of trash: www.tia.toyota.aichi.jp/en/report/lets-be-careful-of-how-we-dispose-of-our-trash/

TIA observes October 1st as 'International Day' in Toyota City annually.

TIA: [Tel: 0565-33-5931 Fax: 0565-33-5950 Email: tia@hm.aitai.ne.jp]

Address: 471-0034, Toyota City, 1-25 Kozakahonmachi, Industry & Culture Center (3rd FL)

URL: <http://www.tia.toyota.aichi.jp>